

# Jacob Fashanu

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## WORK EXPERIENCE

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### Ontario Digital Services Lab

Ontario

#### *Web Developer Intern*

Jan 2021 - Apr 2021

- Maintained and updated the official COVID-19 website using web technologies such as HTML, CSS, JavaScript, and React, resulting in improved user experience and increased website traffic by 20%.
- Implemented responsive design principles on the COVID-19 website using HTML, CSS, and media queries to ensure optimal viewing experience across different devices, resulting in a decrease in bounce rate by 15%.
- Collaborated with a cross-functional team to develop interactive data visualizations using JavaScript and React for the official COVID-19 website, leading to an increase in user engagement.

### Ernst & Young

#### *Tax – Technology Enablement & Innovation Intern*

Jan 2022 - Apr 2022

- Conducted comprehensive training sessions on Office 365 and Power Automate, resulting in a 30% reduction in billing errors.
- Implemented a new workflow system using Office 365 and Power Automate for billing processes, resulting in a 20% increase in efficiency and reducing processing time by 50%.
- Developed customized training materials and resources for Office 365 and Power Automate, leading to a 95% adoption rate among employees within the first month of implementation.

### Treasury Board Secretariat

#### *Business Finance Intern*

Jan 2023 - Apr 2023

- Streamlined customer service ticket queue for government-wide Learning Management System, reducing response time by 30%.
- Utilized advanced data analysis techniques and created interactive data visualizations to present insights to executive leadership, resulting in informed decision-making.
- Managed tight deadlines while delivering accurate and comprehensive data analyses to executive leadership, ensuring timely decision-making for the implementation of training programs across government agencies.
- Provided administration support to Microsoft Teams groups, OneDrive sites, and project management software.

## EDUCATION

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### Wilfrid Laurier University

Ontario

#### *Bachelor of Business Administration*

2019-2024

## PROJECT EXPERIENCE

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### [Personal website](#)

*Designed and coded a personal website that showcases projects and highlights key work experience*

Nov. 2023 – Dec. 2023

- Used HTML, CSS, and JavaScript to program the site

### [Web-based calculator app](#)

*Implemented a web-based calculator app capable of simple arithmetic using HTML, CSS, and JavaScript*

Aug. 2023 – Sept. 2023

### [Web-based weather app](#)

*Implemented a web-based weather app that displays current weather data of the city entered by the user*

Sept. 2023 – Oct. 2023

- Used Reactjs to code the app